

# Student Membership

Student Learning & Licensure (Via)

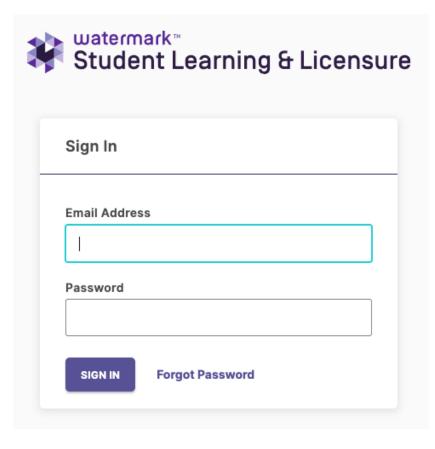
Jessica Tucker

Student Learning & Licensure (Via) Coordinator jntucker@fsu.edu



## **Accessing Your Account**

Important: You will not sign up for an account until after drop/add ends – you will receive an email from Jessica Tucker when you are able to sign in and purchase your membership.

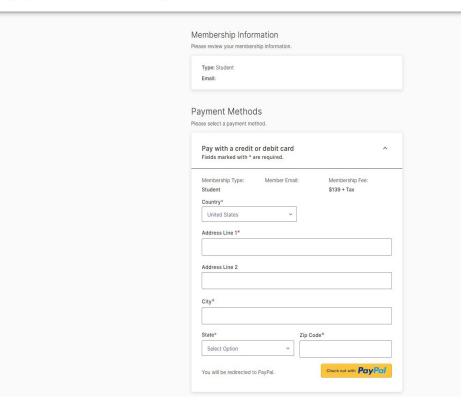


- Go to the sign in page at <u>https://sll.watermarkinsights.com/</u>
- Click "Forgot Password"
- Type in your FSU email address to receive a password reset email
  - If you do not receive a password reset link to your email, please contact Jessica Tucker
- After resetting your password, return to the sign in page to log in with your credentials



### Purchasing Your Membership

Sign Up for Watermark Student Learning & Licensure Membership



- Membership cost is \$139 and is valid for 7 years.
- Once logged in, review the Terms of Service.
- After you agree to the terms, select pay with a credit or debit card option.
- Complete the payment form.



#### Reminders

- Membership must be purchased in order to complete Signature Assessments required by your program.
- Please purchase your membership within the first 30 days of the semester of your program.
  - If you have not purchased within the first 30 days of the semester, a registration hold will be placed on your student account.
- There are no refunds for your purchase.



#### **Support Contacts**

- Contacting Watermark's Customer Support
  - Option 1: Watermark Help Center (frequently asked questions)
  - Option 2: Submit a Request form (online)
  - Option 3: Messaging Chat widget (online)
  - Option 4: Email <u>support@watermarkinsights.com</u>
  - Option 5: By phone 800.311.5656
    - Business hours are M-F, 8am-7pm
- Jessica Tucker, Student Learning & Licensure (Via) Coordinator
  - jntucker@fsu.edu
  - 850.644.1627