



FLORIDA STATE  
UNIVERSITY

# Student Membership

Student Learning & Licensure (Via)

Jessica Tucker

Student Learning & Licensure (Via) Coordinator

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# Accessing Your Account

**Important:** You will not sign up for an account until after drop/add ends – you will receive an email from Jessica Tucker when you are able to sign in and purchase your membership.



Sign In

Email Address

Password

SIGN IN

[Forgot Password](#)

- Go to the sign in page at <https://sl.watermarkinsights.com/>
- Click “Forgot Password”
- Type in your FSU email address to receive a password reset email
  - If you do not receive a password reset link to your email, please contact Jessica Tucker
- After resetting your password, return to the sign in page to log in with your credentials



# Purchasing Your Membership

Sign Up for Watermark Student Learning & Licensure Membership

## Membership Information

Please review your membership information.

Type: Student  
Email:

## Payment Methods

Please select a payment method.

Pay with a credit or debit card  
Fields marked with \* are required.

Membership Type: Student      Member Email:      Membership Fee: \$139 + Tax

Country\*

United States

Address Line 1\*

Address Line 2

City\*

State\*

Select Option

Zip Code\*

You will be redirected to PayPal.

Check out with **PayPal**

- Membership cost is \$139 and is valid for 7 years.
- Once logged in, review the Terms of Service.
- After you agree to the terms, select pay with a credit or debit card option.
- Complete the payment form.



# Reminders

- Membership must be purchased in order to complete Signature Assessments required by your program.
- Please purchase your membership within the first 30 days of the semester of your program.
  - If you have not purchased within the first 30 days of the semester, a registration hold will be placed on your student account.
- There are no refunds for your purchase.



# Support Contacts

- Contacting Watermark's Customer Support
  - Option 1: Watermark Help Center (frequently asked questions)
  - Option 2: Submit a Request form (online)
  - Option 3: Messaging Chat widget (online)
  - Option 4: Email [support@watermarkinsights.com](mailto:support@watermarkinsights.com)
  - Option 5: By phone 800.311.5656
    - Business hours are M-F, 8am-7pm
- Jessica Tucker, *Student Learning & Licensure (Via) Coordinator*
  - [jntucker@fsu.edu](mailto:jntucker@fsu.edu)
  - 850.644.1627